HANNAGE BROOK MEDICAL CENTRE

Useful Information for Patients

Hannage Brook Medical Centre is open.

Please DO contact the surgery for help with any health related problems that you would normally contact the practice about.

We have adapted and will continue to adapt our service to follow the most up to date Coronavirus guidance; this is to keep our patients and staff safe.

We need to hear from you if you have any concerns about a medical problem.

How to get in touch

- Phone 01629 822434
- Website <u>www.hannagebrook.co.uk</u> Select 'Reception and Enquiries' and make your selection

What happens next?

Initial contact from a clinician will be by phone:

We can often make a diagnosis or provide you with the help you need over the phone.

If we think that a video consultation would help, then we will switch to a video consultation. For us to do this, you will need a phone with internet access. Please don't worry about this – we will talk you through what to do.

Finally, if we do need to see you at Hannage Brook, we will do this safely and let you know when to visit and what will happen when you come down to us.

Up to date information on our services is available via our website <u>www.hannagebrook.co.uk</u> and selecting the Facebook icon from the top left menu.



Derbyshire Community Health Services

DCHS Community reception continues to be open 9am-3pm each weekday and sales of provisions (e.g. incontinence products) are as usual. A home delivery for these products can be arranged by phoning 01629 823721



Wirksworth Community Response Group

HELPLINE: 01629 888112

Wirksworth Community Response Group support the community that we live in and ensure that nobody is left isolated or without support. This is a free service whose overriding aim is to provide a network of support to help one another through these difficult times. Please call our Helpline on 01629 888112 and select your chosen option or email <u>help@wcrg.co.uk</u>

- Food Shopping & Delivery Service
- Prescription Collection & Delivery Service
- Friendly phone calls
- Posting mail

JIGSAW FOODBANK

If you can no longer afford to buy food, Jigsaw Food Bank can provide you with food parcels immediately

Call: 01629 825726 or jigsaw@churchinthepeak.org

CHURCHES TOGETHER WIRKSWORTH

Whilst churches may be closed, Wirksworth Churches are providing support to residents. Contact Canon D C Truby 01629 822858 for more information.

